

Redress Policy

September 1, 2014

In the event a business loan application is rejected by the Loan Committee, the Loan Applicant can request the application presented to the entire Board to review the decision of the Loan Committee.

If the Board rejects the appeal, there is an opportunity for the loan to be reviewed by a Loan Committee from a neighbouring Community Futures – either Central Kootenay (Nelson) or Okanagan Similkameen (Penticton).